

Drugs & Alcohol	Theme	Mental Health	Theme
We are not aware of services out there and how to refer	Better communication	Day service & drop in support - is there one?	Better communication
Better communication to who? Who are the right people to tell?	Better communication	We need to be familiar with local services	Better communication
Sharing who those other agencies support and what they do	Better communication	How do we know who to approach for information?	Better communication
Access to employment opportunities	Employment	Contact list needs improving what agencies are working, what hours do they work etc?	Better communication
It messes it up for genuinely homeless people. I am a popular person, in this town, quite well respected although I'm street homeless but feel stereotyped because of people coming through town which is coming back on beggars	Homeless perspective	Children's MH problems on the increase and no support available	Observation
I'm homeless. Drug use has got out of control in this town because they have nowhere to go which has started to cause paraphernalia all over town when it was in a place out of sight like the car park it was better.	Homeless perspective	Mental health - services are stretched	Observation
If car park steps had not been locked you wouldn't have people sleeping in doorways and making public feel intimidated	Homeless perspective	Those seeking support need to be given that support, it isn't always the case	Observation
Not all homeless are at it, there are some of us that are genuinely homeless	Homeless perspective	It's not the beds that are the problem. From people who are there say that 101 is not policed by the staff and there is a lot of problems in the hostel causing fights etc	Observation
Shoplifter, thieves are nothing to do with street begging, not all of us intimidate the public, we are stereotyped all the same.	Homeless perspective	£70,000 was to move rough sleepers not not provide more beds	Observation

Improvements to fencing have helped	Improvement	Waiting lists' are often too long and that deters people	Observation
Prisons like Winchester have a new initiative to scan visitors	Improvement	System is failing there are not enough beds at the hostel	Observation
Clean up the Gillies	Intel	Capacity of 101 is 20 and 10 emergency - is this enough? If not, where do people go?	Observation
Westbury alley, Argos alley are hotspots, path running round Southampton Rd	Intel	Closure of charities and services is leading to the problems getting worse	Observation
Worried about Intel and alleyways, it's not safe to walk through	Intel	What happens when Two Saints ifs full and there aren't enough beds for everyone?	Observation
Bath Lane underpass, lookouts sits in Bath Lane. Police need to approach from the cricket pitch	Intel	Support Help for heroes	Service Intervention
Circular nature of being incarcerated and returning	Observation	Bridging group with relatives	Service Intervention
Largely alcohol problem not drugs	Observation	Consistency of contact for service users increases trust	Service Intervention
If people are begging the crime rate is lower	Observation	More outreach workers and treatment	Service Intervention

Most charity organisations are closed because of lack of funding	Observation	Specialist mental health outreach workers	Service Intervention
Get parents involved	Prevention & Education	Improved multi-agency working	Service Intervention
Facilitate good families	Prevention & Education	Don't concentrate on the drug users concentrate on the homeless	Service Intervention
Raise awareness of harm of addiction	Prevention & Education	Sense of community , not isolation	Service Intervention
Education in schools - get in early	Prevention & Education	break the stigma	Service Intervention
Lack of understanding about substance misuse	Prevention & Education	Need to enhance taboo subject of mental health - getting help is difficult	Service Intervention
Cannabis is a gateway drug say CAMS Hill School	Prevention & Education	Resources need enhancing and more detached services available	Service Intervention
Police drugs dogs in schools	Prevention & Education	We needs a community mental health team in Fareham, Hewat Centre in Gosport is so far away to get help and expensive to get to	Service Intervention
Better education in schools	Prevention & Education	Mental health specialist in community teams are needed	Service Intervention
Concerned about educating children on dangers of drug taking	Prevention & Education	Working with people at a younger age and support for families	Service Intervention
Concerned that 11-13 year olds know what cannabis smells like and knowing where to get drugs from	Prevention & Education		

Education - police going into schools, improved parenting, peer role, make drugs uncool, name and shame	Prevention & Education
Identify the problem and quantity - it is the police job to record how many, who, why	Quantify the problem
Use resources available	Service intervention
Need to understand where they are located	Service intervention
We must cut off flow to dealers	Service intervention
Need more YP initiatives for things to do, occupy time	Service intervention
Early age /intervention	Service intervention
Parental supervision - change over the years	Service intervention
Report incidents	Service intervention
More camera hotspots	Service intervention
Community police patrolling	Service intervention
Early intervention	Service intervention
Locking people up and shipping them on doesn't work	Service intervention
Two Saints staff are not medically trained, having a place to go would cut down the mess that's left behind and trained staff make sure everything is safe and clean it would also cut down death rates and street crime.	Suggestion
Social - be an ear - safely	Suggestion
Why not reverse immigration and address the problem not just treat the symptoms	Suggestion

Legalise drugs	Suggestion
Reformed addicts to speak to youth - reality check	Suggestion
Safe houses available for drug users to use out of sight of community & needle use explained	Suggestion
Consistency of contact for service users increases trust	Suggestion
Drug supply chain needs to be addressed in order to reduce use in the local area. Drug use on streets is a symptom of a bigger problem.	Suggestion
Need more deterrents	Tougher response
Known drug dealers to be dealt with appropriately by the police	Tougher response
Use of by-laws not followed up	Tougher response
The removal of opportunities has helped in the past - benches	Tougher response
Need firm patrolling and to ensure they return to base location	Tougher response

Law Enforcement	Theme	Other Suggestions/ questions	Theme
Who can we phone if we shouldn't phone the police?	Better communication	Distinguishing those in need - where do people go for support at night to get water/ change clothes etc	Better communication
How do we communicate concerns to the relevant organisation?	Better communication	More collaboration and information sharing including with community	Better communication
Have witnesses children/teenagers used as runners on the high street	Intel	Better connection between agencies	Better communication
Aldi end - shoplifting and drunks	Intel	More info for community on who to contact	Better communication
There are still beggars by the parking ticket machines and Poundland	Intel	How can individuals help and have a coordinated approach, can training be provided?	Better communication
Post Office site is used overnight by rough sleepers. Business operates in the studio above it, access underneath the canopy to the right. Children go in there so they have to remove needles every morning.	Intel	St Mungo's , Vincent de Paul, Café Imbizo all help	Better communication
Can't see anything happening - don't feel that anything has changed since the last meeting in June	Observation	Engage more with people	Better communication
Prefer the security be through the police not a private company	Observation	Who are all the agencies working together, who do we contact and when?	Better communication
CCTV makes me feel safe	Observation	There are still beggars by the parking ticket machines and Poundland	Intel

Problematic for residents when people are begging aggressively and making people feel intimidated/ uncomfortable	Observation	ASB at Park Lane park/Skate Park	Intel
More police presence suggested, security guards are a possible solution but concern they may not be managed by a company, better under the police.	Observation	More housing is needed for single people	Observation
Very rare you see a copper in this town	Observation	Affordable housing would solve a lot of issues. Take old buildings which aren't being used and open them up to homeless individuals and community cooperatives and meaningful activities	Observation
Begging - abusive when money not given, would like tougher sentences - no deterrent	Tougher response	Neighbourhood watch is non existent	Observation
Want to see known drug dealers dealt with by the police	Tougher response	it is frustrating that the Council appears so ill-informed and out of touch with the issues being discussed	Observation
More patrols around known drug using sites	Tougher response	Dealing with the town centre pushes the issues out and they also need to be dealt with	Observation
		You will need to budget costs for elderly care among rough sleepers	Observation
		Prisoners/probation - Care system following release is non-existent and not regulated, most feel worthless	Observation
		Many beggars have jobs - residents believe they need to be kept on the back foot. They see beggars get up and go into the Nationwide to deposit takings	Observation

Homeless are banned from public toilets so use library to wash and change into stolen clothes, they take their drugs and leave needles around	Observation
Noisy vehicle exhausts often on Friday and Saturday evenings	Observation
Cycling in precinct by pupils from Cams Hill and Henry Court schools needs to be stopped.	Observation
I feel intimidated by groups off people, looking like they are up to no good and hiding their faces	Observation
Community Court	Suggestion
Pocket guide - distribute locally, points of contact	Suggestion
Emmaus approach might work - working with constructive activities within the hostel may be more helpful, at the moment at Two Saints if you're in full time work a person would have to pay full rent	Suggestion
Why not put the donation cards on the tills at Greggs and Costa etc where people buy for the homeless	Suggestion
What about offering spare council office floors for homeless accommodation via charity organisation	Suggestion
Container accommodation & caravan park	Suggestion
Open Churches Fareham?	Suggestion



Day Centre - Post Office	Suggestion
<p>Recently I visited the council building to buy a parking dispensation for my plumber it cost me £10, while I was there two homeless/offenders demanded train tickets and were given cash. The point being not only is its anti-social lifestyles tolerated they seem to be encouraged. Want to know more? (email provided)</p>	Tougher response