

## Holly Hill Leisure Centre Q&A

1. Who is Everyone Active?
  - a. Sports and Leisure Management Ltd's consumer brand is Everyone Active, which is the name that can be seen at over 140 leisure and cultural facilities across the UK. We successfully manage these facilities in partnership with 40 different local authorities.
  
2. Do you have to be a member to use the facilities?
  - a. All you need to do is register for a FREE Everyone Active card online or at reception to become a casual pay as you go customer.
  
3. What are the benefits of the FREE Everyone Active card?
  - a. Your free access card allows you to set up your online profile and pay for activities at your centre as and when you like.
  
4. Do you have memberships where I can save money?
  - a. We have non-contract monthly memberships and 12 month memberships to make an even greater saving.
  
5. Does my membership include use at all Everyone Active sites?
  - a. Your membership includes use at all Everyone Active sites apart from Westminster Lodge in St Albans.
  
6. Which coins do the lockers accept?
  - a. Swimming pool lockers accept £1 coins, gym lockers accept padlocks which we sell for £4.00.
  
7. What types of membership do you offer?
  - a. We offer memberships to include use of the gym, swimming pool and group exercise classes, or just a swim only membership
  
8. Do you have to do an induction for the gym?
  - a. You will be asked to do an online induction when you join, you will then have a personal goal setting with a personal trainer to discuss your aims and goals.

9. Are you in a contract for the membership?
  - a. Our monthly membership is no contract
  
10. Do you run a 'learn to swim' scheme?
  - a. Yes our Everyone Active Swim School caters for 4+ years through to adults. They run 50 weeks of the year and swimmers are continually assessed.
  
11. My child is already on swimming lessons at Fareham Leisure Centre, can I transfer them to Holly Hill?
  - a. You can transfer to Holly Hill by asking one of the membership team at Holly Hill.
  
12. Is free parking available?
  - a. Yes we have free parking available for up to three hours.
  
13. What are the opening times?
  - a. Our opening times vary, please visit [www.everyoneactive.com/centre/holly-hill-leisure-centre/](http://www.everyoneactive.com/centre/holly-hill-leisure-centre/) and scroll down the right hand side to view our opening hours. Our swimming pool and group exercise timetables can also be selected on this web page.
  
14. Do you have disabled access to the pools?
  - a. Yes we have a movable floor for wheelchairs, pool hoists and also gradual steps.
  
15. Do you have a spectator area for the pools?
  - a. You can view the teaching pool through windows in our seating area within the main foyer, the main pool will be viewable via a big screen in the seating area during swimming lesson times.
  
16. Do you have a sauna, steam room, jacuzzi?
  - a. Not at Holly Hill, but you will have access to Fareham's large health suite. This includes a steam room, sauna, relaxation area and a drench shower.

17. Do you have a café?
  - a. We don't have a café, we do however have a selection of vending machines within the seated area, including a very tasty hot drinks machine.
  
18. How big is your Group Exercise programme?
  - a. We have a varied programme which consists of 80+ classes each week, along with Fareham's 100+ programme. Both centres have dedicated spin studios, with Holly Hill boasting a state of the art Virtual RPM & Stages Cycling classes.
  
19. Do you have a crèche?
  - a. Not at Holly Hill, but there is at Fareham Leisure Centre which you will have access to. This incurs an extra charge whereby members will receive a significant discount.
  
20. What birthday parties do you have available for kids?
  - a. We have Mega Wet & Wild parties in our main pool, including our big inflatable and Mini Wet & Wild parties in our teaching pool, including our slide, toys and games!
  
21. What children's activities do you run?
  - a. Swimming lessons, dance school, birthday parties, general swimming, & junior memberships for 11-15 year olds.
  
22. Do you have courts for racquet sports?
  - a. Not at Holly Hill, but you can hire courts for badminton, squash and tennis at Fareham Leisure Centre.
  
23. Will there be a football pitch available and when will they be ready?
  - a. Fareham Borough Council have invested in two football pitches (junior & adult), plus one multi use games area pitch. These pitches will be managed by Fareham Borough Council and the completion date is currently September 2017.

Please visit: [www.everyoneactive.com/question](http://www.everyoneactive.com/question) for further frequently asked questions from Everyone Active.