



*Enquiries to*

John Sorrell

*My reference*

*Direct Line*

*Your reference*

*Date*

March 2020

*Email*

[parking.services@hants.gov.uk](mailto:parking.services@hants.gov.uk)

Dear Resident

## Important changes to your Residents' Parking Scheme

From 1 April 2020, the Residents' Parking Scheme in the area where you live will be managed by Hampshire County Council, instead of Fareham Borough Council. It will continue to be operated, over the same times and days as it currently does, to ensure that residents with limited or no off-street parking are able to park in the vicinity of where they live.

As part of these changes the County Council will be introducing a digital parking permit system, operated by MiPermit, to replace the existing paper-based permits.

The digital system will enable permit holders to:

- Experience a quicker and more effective process as the digital permit will be valid immediately, rather than having to wait for printed permits to be produced.
- Benefit from 24-hour access to the online digital visitors permit system removing the need to display paper visitor permits.

Any existing paper resident and/or visitor permits issued by Fareham Borough Council, will remain valid until their expiry date. **Therefore, please do not destroy any existing valid permits until after they expire and continue to display these in your vehicle.**

If your permit remains valid after 1 April, then please retain this letter for future reference for when your permit needs to be renewed. Due to parking permits being issued digitally, no new paper permits for vehicles or visitors will be issued and all information will be stored online. Parking Enforcement Officers

will be able to identify vehicles with the new digital permits by accessing information electronically.

### **Annual Resident permits**

In most cases residential properties will continue to have their same allocation of permits per household as before. To validate your permit application, you will need at least one of the following from each category:

<b>Application details</b>	<b>Proof Of residency</b>	<b>Vehicle proof</b>
Mobile number, name, address, email	Council Tax bill, utility bill, Blue Badge	Vehicle registration document, hire or lease agreement, letter from employer, insurance certificate

### **Visitor permits**

Each residential household within the zone will be entitled to a maximum of 100 **free** digital visitor day permits for the permit year. Residents can activate a single-day digital parking session that can be used by visitors to allow them to park in the zone until the end of the day.

### **Carer Permits**

Arrangements will also be made for professional carers to be able to continue to park within residential parking zones for up to 1 hour.

### **What do you need to do prior to your existing permits expiring?**

1. For more information, and to register for an online MiPermit account, visit <https://www.hants.gov.uk/transport/parking>.
2. Apply for any resident parking permit(s) you require

**Any resident without internet access can contact MiPermit by telephone via 0345 520 7007**

Current permit holders will need to register with MiPermit before their existing paper permits expire.

**Residents with other queries relating to a residents' parking scheme can contact Hampshire County Council on 0300 5551388.**

### **Permit Charges**

All permits will be valid for 12 months from the date of issue and will cost £50.

Yours faithfully



John Sorrell  
Team Leader – Parking Services