

# ROGUE TRADING

Cold calling to an address saying work needs doing and offering to complete it. The work is either necessary and overcharged – or completely unnecessary. Any work completed is usually very poor.

## WHAT TO LOOK FOR

- People arriving unannounced at the door.
- Building work going on at the address.
- The older person withdrawing cash on a regular basis or cash being at their home.

## WHAT TO DO

- LOCK** all doors, even when at home. Use a chain or spy hole.
- STOP** unknown people from entering.
- TELL** police about unwanted or suspicious callers, phone **101**.

## Not sure? Don't open the door.

- Never employ passing traders.
- Talk to older people about their energy suppliers' Priority Services Register.
- Ask older people to arrange passwords for expected callers.
- Try to identify a trusted neighbour, friend or relative who can keep an eye out for the older people and what's going on.
- Identify if there is a Neighbourhood Watch scheme in the area.

If you feel threatened call **999**

Report doorstep criminals by calling **101**

Deaf? Mini-com call **18001 101** or send a text to **07781 480999**

Visit **[www.hampshire.police.uk](http://www.hampshire.police.uk)** for more information

Want to stay **anonymous**? Call Crimestoppers on **0800 555 111**

# HAMPSHIRE ALERT

Receive **FREE** crime and community information about where you live

Register at **[www.hampshirealert.co.uk](http://www.hampshirealert.co.uk)**



## DOORSTEP CRIME



# WHO WILL CALL ON YOU TODAY?

Keeping older people  
safe in their homes

## DISTRACTION BURGLARY

Offenders will knock on the door claiming to be someone they are not. They distract the occupant to gain entry. They or another unseen person will then steal items from inside.

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## COURIER FRAUD

Offenders call claiming to be a police officer wanting a victim's PIN number and bank card(s), saying some type of fraud has taken place. Victims are told a courier will attend their home to collect cash or bank card(s). They are offered the opportunity to call their bank to check but the suspect will keep the phone line open so when the call is made it's the fraudsters on the line.

### WHAT TO LOOK FOR

- Older people tell you about calls from the police or bank asking for details or money.
- Older people telling you a courier is coming to collect something.
- Trips to the bank to withdraw money.
- Large amounts of cash in the address.

### WHAT TO DO

- Police officers and banks will not call asking for money to be withdrawn or for your PIN number or bank card(s).
- If someone calls claiming to be a police officer, ask for their ID number and police force. Wait at least five minutes before calling back. A genuine police officer will not mind waiting while you check.
- Never hand over money to someone at the door to be sent off elsewhere.
- Phone the police to tell them about the call.

## MAIL, PHONE AND EMAIL SCAMS

Blanket emails, calls or post are sent asking for money in return for a larger sum of money or something valuable. Once the victim speaks with the scammer, more requests for larger amounts of money are made promising something in return that never comes. The victim's details will then be put on a 'scammers' or 'suckers' list – more and more scammers will contact them.

### WHAT TO LOOK FOR

- Unusually high quantities of mail.
- Are they secretive about their mail?
- Are they receiving scam phone calls?
- Do they possess cheap looking goods?
- Do they visit the post office regularly?
- Do they deny there is a problem?

### WHAT TO DO

- Tell a trusted friend or relative if you can, or ask the older person to speak to them.
- Advise them to change phone numbers.
- Block withheld numbers.
- Consider mail redirection.
- Advise they are probably on a list and may receive more mail or calls.
- If details have gone out, tell your bank.
- Have a look at the following website:  
**[www.thinkjessica.com](http://www.thinkjessica.com)**