Welcome to the summer issue of Fareham Today, your quarterly residents’ magazine from Fareham Borough Council. This is a really important way for us to tell you about developments in the Borough of Fareham and I know that many of you use this publication as your main source of information about the work we do on your behalf.

It is very pleasing for me to know that many of you value Fareham Today and that with printing and distribution costing just 18 pence per issue per household I hope you agree it represents good value for money.

Within this issue you’ll find information about our Fairtrade status as a Borough along with some excellent health advice for those of you travelling abroad this summer and a double-page spread on renewable energy.

Also within this issue is an invitation to get involved in Community Action Team (CAT) meetings. These are scheduled to take place in September but I wanted to tell you about them in advance so that you can make a note on your calendars.

Councillors and officers are working closely on this project to ensure that we create stimulating and useful dialogue between us and you. After all you are the people we work with to create a better Borough for everyone whether they live, work or just shop here.

In the truest sense these meetings will be a new way for us to engage with the people in our communities. We’re busy drawing up profiles of our neighbourhoods along with agendas that should spark interest and debate.

The meetings themselves will take place in the early evenings and we are inviting you to come along. As well as providing you with the opportunity to raise the issues that matter most to you, they will also give us the chance to consult you about upcoming Council projects.

I am also expecting that as well as Councillors and officers of Fareham Borough Council, representatives from the Police, Hampshire County Council, healthcare providers and residents’ associations will also be attending the meetings, providing you with a real community focus.

From late July we’ll be telling you more about the CAT initiative and you should look out for posters, leaflets and more information on our website – www.fareham.gov.uk

In the meantime, though, have a wonderful summer and I look forward to welcoming you to our first CAT meetings in the early autumn.

Executive Leader of Fareham Borough Council, Councillor Seán Woodward

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Fareham is a good place to raise a family

I am very pleased to report that a recent Reader’s Digest survey has rated Fareham as one of the best places to raise a family in the UK. The survey was carried out by Reader’s Digest who asked parents across the country about factors affecting family life.

Those contacted in the survey listed good schools, low crime, good healthcare and high employment amongst the factors they considered the most important when deciding where to bring up a family.

These factors were then weighted and measured against statistical and demographic information on all 408 local authority areas in England, Scotland and Wales to produce the list of the best places to bring up a family.
Contents

2 Foreword by Executive Leader, Councillor Seán Woodward
4 Fareham Fairtrade Borough
5 Town centre events
6 Health advice tips
8 Contaminated land
9 Pest control
10 Peel Common Pong
11 Smokefree
12 Recycling
14 100 years of Scouting
Local Development Framework
15 Community engagement
16 Renewable energy
18 Parks, gardens, countryside, woodlands
20 A day in the life
21 Fareham’s new Mayor
22 Letters
23 Contact your Councillors
24 What’s on

Know a rip-off? Give us a tip off!
Contact the Benefit Investigations Team (in confidence), tel: 01329 824667, email: investigations@fareham.gov.uk or use our online form: www.fareham.gov.uk/benefits
Fareham becomes a Fairtrade Borough

The Borough of Fareham is now part of a growing number of towns proud to celebrate its support and commitment to Fairtrade and what that means to many of the poorer people in the world.

Fairtrade is about making choices when buying. The choices can be very simple, and cost nothing more than a few seconds scanning the shelves for products displaying the Fairtrade mark. The Fairtrade mark is a guarantee that disadvantaged producers in the developing world are getting a better deal: earning a fair price for their goods; long term contracts which provide real security; and for many, support to gain the knowledge and skills they need to develop their businesses. Today more than five million farmers, workers and their families, across forty-nine developing countries, benefit from the international Fairtrade system.

Fareham MP Mark Hoban is pictured with Rachel Hicks, Chairman of Fareham Fairtrade; Cllr Sean Woodward and members of Fareham Fairtrade Borough Working Group.

The Fareham Fairtrade Borough Working Group consists of local people who are committed to promoting Fairtrade. Their aims include increasing the availability of Fairtrade goods, and awareness of Fairtrade in and around the Borough of Fareham. They welcome the involvement of anyone who would like to help. As a group they keep track of Fairtrade goods available locally, and compile a guide listing them. New outlets for Fairtrade products, or members of local organisations which use Fairtrade products, are asked to contact the Chairman of Fairtrade Fareham, Rachel Hicks.

For more information about Fairtrade visit: www.fftb.org.uk or contact Rachel Hicks, tel: 01329 312895.
We’ve been busy preparing events for you and your family to enjoy during the summer in Fareham Town Centre.

**June**
- **Saturday 9**
  - 9am to 3pm Gardeners’ Fair
  - Around 25 local businesses and community groups sell and showcase everything you need to enhance your garden this season.
- **Saturday 30**
  - 9am to 3pm Hampshire Country Market

**Every Monday**
- Fareham Monday Market

**July**
- **Saturday 7**
  - 9am to 2pm Fareham Farmers’ Market
- **Friday 20, Saturday 21, Sunday 22**
  - 10am to 4pm Family Funfair
  - Lots of fun for all the family with kiddy rides, face painting, bouncy castle and trampolines. Also an animal farm, play bus and more!
- **Saturday 28**
  - 9am to 3pm Hampshire Country Market

**Every Monday Fareham Monday Market**

**Every Thursday Special summer market**

**August**
- **Saturday 4**
  - 9am to 2pm Fareham Farmers’ Market
- **Thursday 16**
  - Special Farmers’ Market
- **Saturday 25**
  - 9am to 3pm Hampshire Country Market

**Every Monday**
- Fareham Monday Market

**Every Thursday**
- Special summer market

**September**
- **Saturday 1**
  - 9am to 2pm Fareham Farmers’ Market
- **Saturday 8**
  - 9.30am to 4.30pm Bygone Fareham
  - More than 20 cars representing a cross-section of makes and models available during the 30s, 40s, 50s, 60s and 70s.

**Every Monday**
- Fareham Monday Market

**Every Thursday**
- Special summer market

Events may change without notification due to unforeseen circumstances beyond the organiser’s control. If you’re a performer and would like to use the Performance Podium as your stage, please contact the Town Centre Manager, tel: 01329 824474.

Customer Service Centre tel: 01329 236100 email: customerservices@fareham.gov.uk
Health tips

Travelling abroad
Below are some tips on keeping safe and healthy when travelling abroad to help you make the most of your holiday. By avoiding food poisoning, sunstroke, accidents, etc you’ll have the holiday you planned with great memories, not nasty ones!

Food and drink
Let’s not ‘beat around the bush’, lots of travellers suffer with diarrhoea after eating or drinking when they’re abroad. As if that’s not bad enough, there are also diseases like cholera, typhoid and hepatitis A which are spread by contaminated food and water, but you can drastically reduce the risk by taking these simple precautions:

- Always wash your hands after going to the toilet and before handling food or eating just as you do at home.
- If you’re not sure whether the water is safe, sterilise it by boiling or using purification tablets or drink bottled water. Also remember to use clean water for washing food and cleaning your teeth.
- Avoid ice unless you’re sure it’s made from treated, chlorinated water. This includes ice used to keep food cool.
- Make sure food has been freshly prepared, is thoroughly cooked and is piping hot when served (avoid food that has been kept warm).
- Avoid – uncooked food (unless you can peel it or shell it yourself); food that is likely to have been exposed to flies; ice cream from unreliable sources (kiosks or street traders); unpasteurised milk (boil it first).

Taking care in the sun
As well as giving you painful sunburn, too much sun can age your skin and increase the risk of skin cancer. Protect your eyes by wearing sunglasses with proper UV filters and follow the SunSmart code as recommended by Cancer Research UK.

- Stay in the shade between 11am and 3pm
- Make sure you never burn
- Always cover up
- Remember to take extra care with children
- Use factor 15+ sunscreen

Also remember: babies should never be exposed to direct sunlight; avoid doing anything too energetic during the hottest part of the day (usually between 11am and 3pm); and make sure you keep yourself hydrated by drinking lots of non-alcoholic liquids.
Swimming
Never go swimming alone. Adults should keep an eye on each other and children must be supervised by an adult who can swim well. Young children should never be left alone near water, even a paddling pool. Remember, water in swimming pools, lakes, rivers and the sea could be contaminated, so try not to swallow any while you’re swimming! If you’re diving into water, make sure it’s deep enough – each year many people are permanently paralysed as a result of injuries sustained from diving into shallow water.

Road safety
Traffic accidents are the major cause of death among travellers, so whether you’re driving or walking always check the local traffic regulations. If you’re in a car, always wear seatbelts and put children in a child restraint. If you’re on a motor/pedal bike, always wear a helmet and put children in a child restraint. If you hire a car or a bike check its condition and your insurance cover. Please remember, never drink and drive. If you’re planning to drive abroad, make sure your insurance covers you for medical or hospital expenses in case you have an accident.

Dangerous sports
If you’re taking part in potentially hazardous sports like skiing, canoeing, mountaineering or diving, you must follow all the relevant safety guidance; make sure there are adequate emergency facilities on hand; and check that your holiday insurance covers you in the event of an accident.

Please note: if you’re scuba diving you must allow 24 hours between your last dive and your flight.

Insect and animal bites
Use an insect repellent and keep your arms and legs covered if there’s a chance of being bitten. Remember to follow precautions on avoiding malaria. Be aware that you can catch tick-borne diseases in cooler countries, not just in the tropics. Animal bites can lead to serious, even fatal infections. Keep away from animals, even if they seem tame. Familiarise yourself on avoiding rabies and what to do if you are bitten by an animal.

More information is available from the Department of Heath, www.dh.gov.uk
Contaminated Land

Our duty

The Council has a duty under the Environmental Protection Act 1990, to inspect the whole of the Borough and identify any areas of contaminated land that could be hazardous to our health or the environment.

The pollution team is gathering information to identify the most likely areas of contamination, such as those with current or former industrial activities, waste disposal and chemical storage/spills. Potentially contaminated sites will be recorded and evaluated based on a risk scoring system that takes account of the type of activity on site and whether people and the environment might be affected by contamination. Officers will then decide which sites require more in depth historic research and possibly on-site investigations such as soil and water sampling. Once officers decide to carry out on-site investigations, owners or occupiers of the land will be contacted. We’ll also contact those thought to be responsible for the contamination. We’re required to ensure that significantly contaminated land that poses a risk to health or the environment is remediated to a standard ‘fit for use’.

For more information about the Council’s inspection of the Borough for contaminated land or if you’d like to discuss redevelopment concerns you have related to this subject, please visit our website: www.fareham.gov.uk and follow the A to Z link for Contaminated Land; contact: Wendy Harrison, Contaminated Land Officer, tel: 01329 236100 ext 2394 or email: health@fareham.gov.uk
Pest Control

How we can help

Fareham Borough Council offers a pest control service for the eradication of rodent and certain insect infestations. The service for rodents is FREE for domestic premises, however residents who miss the appointment will be charged £20. A service for the eradication of fleas, wasps and certain other insects in any premises and for rodents in commercial premises carries a minimum charge of £46. Individuals in receipt of income support are not normally required to pay for any pest control treatment.

Please be aware that food you put down to feed wild animals and birds may also attract rodents to the area. The best way to avoid this is by putting the food in sturdy, pest proof containers above the ground and clearing any fallen debris on a regular basis.

Rats are well known inhabitants of the foul water sewerage system and you should make sure you keep any pipework for which you are responsible in good repair. Please do not hesitate to contact Regulatory Services Department, tel: 01329 236100 ext 4352 for further information on foul water drainage matters.

We do not provide a treatment in respect of pigeons and foxes, and suggest problems with bees are directed to the British Beekeepers Association or contact Regulatory Services Department, tel: 01329 236100 ext 4352. Please be aware that like bees, wasps are beneficial insects and therefore should only be destroyed if causing a nuisance due to their location, for example, nests in the ground, in roof spaces or hanging from tree branches. Due to the height of certain nests, the pest control officer may inform you that they are unable to treat for health and safety reasons. You will not be charged for the visit unless a treatment is undertaken.

Useful contacts

Commercial premises, educational establishments, nursing homes, childrens’ nurseries etc., may also be interested in arranging a contract with the Council in respect of pest control treatments. Please contact Kevin Wright, tel: 01329 236100 ext 2806

The Regulatory Services department also offers a free insect identification service. Please do not hesitate to contact Karen Brett, tel: 01329 236100 ext 2399 for further information.
environment

Peel Common Pong

An environmentally friendly project by Southern Water that uses only natural elements like bark, wood chips, seaweed and seashells lining water-filled tanks, is proving to be a fantastic solution to the ‘Peel Common Pong’.

At Peel Common Wastewater Treatment Works, which serves nearly a quarter of a million people, they’re on course for the lowest recorded number of odour complaints about the site.

How do these natural elements work?
Feasting bugs live on seaweed and wood in the tanks which treat the gas hydrogen sulphide that causes the smells. The gas is sucked away by fans before going through carbon filters back into the atmosphere.

In the seashell tanks the system is comprised of an odour filter filled with the shells which are constantly washed by a pumped system. The shells develop a biological film on them and this film neutralizes the gases further, helped by the calcium present in the seashells. An activated carbon filter later “polishes up” the air.

The shell filter holds 95,000 litres of seashells gathered from around the coast of the UK and Ireland. These dissolve after a period of three to six years and are then replaced.

Smell sensors
Solar powered monitors (left) that sense hydrogen sulphide levels and record it, have been installed at four corners of the treatment works site. This means a check on the levels can be kept and if there are complaints that smells are coming from the works, then the records can be referred to, in order to establish which part of the site may have caused the smell. This will help in deciding where it would be best to implement any further odour reduction schemes.

Local residents in the area had previously been so upset by the smells from the site that they had formed an Odour Forum with local councillors to work together with Southern Water to identify problem areas and solutions.

In a recent visit to Peel Common the Forum described the results of the new green solution as “fantastic”.

Anyone experiencing ‘ponds’ from the site is asked to contact Southern Water, tel: 0845 278 0845
Smokefree law

A quick guide

As reported in the spring issue of Fareham Today magazine, England will become smokefree from Sunday 1 July. The new law is being introduced to protect employees and the public from the harmful effects of secondhand smoke.

So what does this mean?
Well, from 1 July it will be against the law to smoke in virtually all enclosed public places, workplaces and public and work vehicles (there will be very few exemptions from the law). Indoor smoking rooms in virtually all public places and workplaces will no longer be allowed. Managers of smokefree premises and vehicles will have legal responsibilities to prevent people from smoking.

Penalties and fines
The new law applies to anything that can be smoked, including cigarettes, pipes (including water pipes such as shisha and hookah pipes), cigars and herbal cigarettes.

Failure to comply with the new law will be a criminal offence. Penalties and fines for smokefree offences will be; (for smoking in smokefree premises or work vehicles) a fixed penalty notice of £50 imposed on the person smoking, or a maximum fine of £2,500 imposed on whoever manages or controls the smokefree premises or vehicle if prosecuted and convicted by a court.

Failure to display no-smoking signs could result in a fixed penalty notice of £200 imposed on whoever manages or occupies the smokefree premises or vehicle, or a maximum fine of £1,000 if prosecuted and convicted by a court.

What to look for
The new law will require no-smoking signs to be displayed in all smokefree premises and work vehicles. Workplaces must have at least one sign on an entrance with the wording and all other entrances a sign with just the symbol.

You can find out more information on the new law on the Smokefree England website at: www.smokefreeengland.co.uk or contact Fareham’s Environmental Health Manager, Ian Rickman, tel: 01329 236100 ext 2401

Improving HRCs for householders

Over the next six months, you may notice some changes at your local Household Recycling Centre (HRC). New measures are being brought in which will improve the sites by making them less congested, quicker easier and safer to use, and provide a more customer focused service. This will in turn help increase recycling rates at HRCs.

Hampshire County Council will be stepping up controls to prevent traders using HRCs to dispose of their waste. HRCs are provided across Hampshire for residents to recycle or dispose of their bulky household and garden waste. They are not licensed to accept trade waste but current controls have been shown to have only a limited impact on the volume entering sites.

With the increasing cost of waste disposal (including a rapidly rising landfill tax), it is estimated that the overall bill to the taxpayer for traders using HRCs illegally will soon exceed £1 million a year.

To combat this, and to provide a better service for householders, new measures are being introduced to complement existing trade waste controls and prevent traders using sites illegally. These include height barriers and a restriction on commercial type vehicles entering sites. Householders using commercial type vehicles to take their household waste to HRCs will be able to apply for a free permit for their vehicle. In addition, height barriers will be opened at specific times to allow householders with larger vehicles and permits to access the sites. Householders accessing HRCs in cars will not need a permit.

Other introductions include Automatic Number Plate Recognition (ANPR), a form of CCTV intended to support HRC staff in recognising traders entering sites. CCTV cameras will also provide improved security against vandalism and break-ins.

Leaflets and webpages to explain the controls in more detail, as well as further options for reusing recycling or disposing of household waste will soon be available.

See www.hants.gov.uk the local press, or watch this space for more details on the new controls and when they will be introduced.

For more information, call 01962 847021 or email: waste.management@hants.gov.uk.
Recycling

Overcoming contamination

Over the last year Fareham has been top of the league of recycling in Hampshire with nearly 40% of all household waste. Residents of Fareham have a right to be proud of this achievement.

However, we are less proud of our contamination rate which is one of the highest in Hampshire. Contamination refers to materials that can’t be recycled in the blue top bin including plastic bags (even if the bags contain recyclables).

What can be recycled?
What to recycle can be confusing, especially when you see a variety of symbols on different packaging. This is why we ask for certain materials in the blue top bin, regardless of the symbols or markings on them. Remember, you can put paper and card, tins and cans, and plastic bottles (no tops) loose in your blue top bin. Plastic bags are not opened (the sorters can’t see if they contain hazardous materials) and so they count as contamination.

What if I ‘contaminate’ my bin?
Where bins are found with this contamination, refuse crews will be leaving a ‘bin hanger’ to alert the resident to the problem. Residents who contaminate their recycling bin risk their bin not being emptied (until they have removed the contamination) and having to wait until the next recycling collection. Those who continue to contaminate their blue top bin will be contacted by our Recycling Advisers, who will be able to advise on waste and recycling.

The triangle of 3 arrows (Möbius loop)
We’re often asked about what things can be recycled. One of the most common questions is – “If it has the triangle of 3 arrows on it, can it be recycled in the blue-top bin?”

Unfortunately, the answer is no, not always. This symbol is put on a variety of different packaging materials by manufacturers, and it has no bearing on what recycling facilities are available wherever the package is disposed of.

It can mean:
1. The item is made from recycled material
2. It can be recycled, but facilities may not exist in Hampshire, or the UK, to recycle it
3. It is recyclable and is collected in Hampshire
The triangle of 3 arrows is often seen in the following places:

1. **On glass jars** - these can be recycled through the glass recycling banks, but must not be put in your blue top recycling bin at home. Glass can’t be collected in these bins because it breaks and contaminates the other materials, particularly newspaper.

2. **On plastic pouch packaging** - this can’t be collected for recycling because there are very few facilities to recycle this type of plastic in the UK. We can only collect plastic bottles for recycling. The guiding rule with a plastic item is to ask yourself is it bottle-shaped? If it is, it can be recycled; if it isn’t, it can’t. All plastic other than bottles should go in the green top rubbish bin.

3. **On a cardboard box** - this can go in the blue top recycling bin but large boxes may have to be broken up.

4. **On polystyrene packaging** - there are no facilities to recycle polystyrene in the UK. It may be recyclable under laboratory conditions, but when the collection, transport and reprocessing are taken into consideration it may not be energy-efficient or economic to recycle it. Polystyrene should be put in the green top rubbish bin.

**So what can I do?**

Please ignore the triangle of three arrows, and remember to recycle paper and card, tins and cans, and plastic bottles through your blue top recycling bin.

Almost all Hampshire’s non-recyclable waste is burned cleanly in the Energy Recovery Facilities (ERFs). These plants produce electricity for the National Grid, so the energy from these materials is recovered.

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**Green Dot**

The Green Dot - is the European symbol of recycling. Manufacturers who use it have paid for a license. The money is used to fund recycling collection and reprocessing facilities in the country which issues the license.


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**Composting and food digesters**

Home composters are available at a discount to anyone living in Hampshire, please visit: [www.recyclemore.com/compost](http://www.recyclemore.com/compost) or tel: 0845 077 0757. Accessories are also available including a kitchen caddy and compostable bags to line the caddy. A leaflet with order form is available, please contact tel: 01329 236100.

If you’re keen to go one step further and install a food waste digester in the garden, they’re available from [www.recyclemore.com/compost](http://www.recyclemore.com/compost). These units digest all food waste, including meat, fish, bones and dairy products. They vary according to whether they take garden waste or not, and some produce compost while others do not. More details are available from [www.greencone.com](http://www.greencone.com)

If you have access to a computer, please visit: [www.fareham.gov.uk/recycling](http://www.fareham.gov.uk/recycling) for more information on refuse and recycling.
This year Scouting celebrates its centenary, with thousands of Scouts worldwide visiting the UK for the biggest ever world Scout jamboree from 27 July to 8 August.

In the Borough local scouting groups will be celebrating 100 years and joining in the jamboree by camping at the New Forest Showground.

In Fareham, a Golden Fruited Rowan tree has been planted in April by the Civic Walk Pathway between the Civic Offices and Fareham Library, with a commemorative plaque to mark the 100 years of scouting (left). The Mayor and Mayoress of Fareham, Councillors John and Pamela Bryant were joined by Councillor Brian Bayford (who was the First Queen’s Scout), Alfred Breeze, President of the Fareham District Scouts, local Beaver Scouts and their leaders. There’s also a plaque on the Station Roundabout at the western end of West Street, to mark the centenary.

Local Development Framework

Update

The timetables for preparing the plans and documents that will make up the planning framework to guide future development in the Borough have been revised. The new scheme was approved by the government and came into effect on 30 March. The scheme sets out the documents that will make up the Local Development Framework giving details of how and when they will be prepared. Importantly it indicates when people can become involved in the consultation stages of the various plans and documents.

The new scheme can be viewed on our website at: www.fareham.gov.uk/ldf

Plans are being prepared for consultation during November and December and further information will be given in the autumn edition. The plans will cover issues including the overall scale and general locations for development over the next 20 years, ideas for further improvements to the facilities and environment of Fareham town centre, and proposals for various types of development on specific sites across the Borough during the next 10 years.

To find out more, or to be notified when details of the consultations become available, please contact the Planning Policy Team, tel: 01329 236100 or email: planningpolicy@fareham.gov.uk
Community Engagement

CATs are coming to Fareham

A new initiative designed to ensure we better understand the needs of your community will start in September. Five Community Action Teams (CATs), led by ward councillors, will be set up to meet four times a year, in the heart of your communities.

The CAT meetings will take place in five areas across the Borough:
- Portchester
- Fareham town
- Titchfield
- Crofton
- Western Wards

At the meetings you’ll find out first hand about developments we’re proposing for your communities, as well as there being the opportunity for you to tell us what’s good about where you live and what needs improving.

As well as elected members, the meetings will be attended by officers from Fareham Borough Council. Alongside them will be representatives from Hampshire Police, the County Council, the Primary Care Trust, and the Local Strategic Partnership. The meetings will therefore offer you the chance to meet the people providing your local services.

The meetings will be held in community venues in each of the CAT areas and you’ll find the actual dates published in the next issue of Fareham Today, as well as on posters and leaflets around the Borough and on our website www.fareham.gov.uk

These meetings will give us the chance to hear from you and for you to hear from us. It’s hoped they’ll make a real difference to individuals and whole communities.

The most important people at these meetings will be you. Please look out for the dates and venues and come along. We’re sure that with you there, the meetings will be a success and that they’ll help us ensure a brighter future for everyone in the Borough.
Renewable energy is created from natural resources which include the sun, the wind and organic products. The technology to produce renewable energy has improved significantly over the past five years and there’s now a wide range of systems for use within our homes. We’ve identified some affordable options and how you’ll benefit from them:

Hot Water from the Sun
Solar Panel systems can provide between 50-70% of hot water throughout the year and reduce fuel bills by approximately £150. There are two types of system, flat plate or evacuated tube and costs range from £2,000 to £4,500, including installation.

Electricity from the Sun
Photovoltaic (PV) systems use cells to convert the sun’s energy into electricity. A single panel can produce sufficient power to run a fridge or freezer and will generate energy in any weather as long as there is daylight. The greater the intensity of light, the more electricity is produced with most systems reducing the fuel bill by between £75 and £125 annually.

There are a number of different PV systems available and costs, including installation, range from £4,000 to £9,000. It is possible to reclaim up to 50% of the total cost of the equipment through the Government’s Low Carbon Building Programme (LCBP).
Energy from Biomass

Biomass is a collective term for all plant and animal material. A number of different forms of biomass can be used to produce heat (for space and water heating), electricity and a combination of heat and electricity.

There are three main ways to use biomass:
• A stand alone stove that will heat a room space.
• Boilers connected to central heating systems.
• Stoves with back boilers to supply hot water and can be used as a cooker.

Installing a biomass system can reduce fuel bills by up to £300 per year. Cash-back payments of up to 20% of the original investment can be claimed under the LCBP when installing a wood fuelled room heater/stove or 30% off the costs when buying a wood fuelled boiler system.

Electricity from the Wind

On average, domestic size wind turbines can reduce the annual fuel bill by as much as £150. The average turbine will operate effectively with wind speeds from a moderate breeze upwards and as with solar energy systems, positioning is very important. Wind speeds increase with height and whilst turbines are generally roof mounted, it may be more advantageous to site them in the garden and use a mast.

A wind turbine system can be purchased from £1,500. It is also possible to claim up to 30% off the initial investment under the LCBP.

Planning and Building Regulation Permission

Please be aware that a Planning application and/or a Building Regulation application may be required prior to the installation of any of this technology. Guidance is available from Development Control, tel: 01329 236100, email: devcontrol@fareham.gov.uk or visit the Civic Offices.

Claiming from the Low Carbon Building Programme (LCBP)

The qualification criteria, the procedure for making claims and the choice of systems and installers recognised under the programme are very specific and should be studied carefully, visit: www.lowcarbonbuildings.org.uk/home for more information.

Further details on renewable energy are available from the Environment Centre in Southampton. Please tel: 0800 512012, Monday to Friday between 9am and 5pm.
Tickled Pink

Each spring as part of our award winning Fareham in Bloom community gardening campaign, the Borough’s parks, verges and roadsides burst into life with literally millions of daffodils. The project started back in 1990 and has seen over 4.5 million bulbs planted, many by our local community.

Bulbs provide an easy and permanent way of bringing fantastic carpets of colour, providing years of enjoyment.

This year we are again offering residents the opportunity to enhance their local green spaces but the theme this time, ‘Tickled pink’ is just a little different with daffodils that have pale pink centres! (below)

These are for residents and local schools to plant in their own communities to benefit others who’ll be able to enjoy their beauty next spring.

There will also be an option for Chionodoxa Pink Giant (above), a very delicate bulb that naturalizes well and has masses of starry flowers.

Both species flower in February to March and require the foliage to be left for at least ten weeks before cutting to ensure their rejuvenation.

There are 60 nets of each available containing approx 150 bulbs and these will be distributed from the week commencing Monday 3 September and should be planted by mid-October.
**Trees of the world**

To follow the tickled pink theme we have two rather unusual trees up for grabs as part of the well established Adopt a Tree scheme whereby residents can opt to care for a tree in their local community.

The Chatalpa comes from Uzbekistan and is relatively new to cultivation, flowering in summer with racemes of pink and white Foxglove like flowers. The second, a pink form of the Winter Cherry from China, Prunus Autumnalis Rosea (below) has delicate rosy flowers in midwinter. There are 15 of each available* which will be planted for successful applicants as part of national tree week from 21 November to 2 December.

* These trees are for planting within the local community for the benefit of others.

Unfortunately due to underground services and safety it’s not possible to plant these trees and bulbs on highway verges. In some cases, we may have to suggest an alternative location.

Please complete and return the application form no later than Friday 17 August to secure plant stocks. Those received after this time will be added to the following year’s scheme.

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**Bulb Planting and Adopt a Tree application form**

We’d like to be considered for:

(You may tick all the boxes)

- **Adopt a tree**
- **Daffodil**
- **Chionodoxa**

Your proposed planting locations for:

- **Trees**
- **Bulbs**

No. of bulb sacks:

- **Daffodil**
- **Chionodoxa**

Name/Organisation: Please print in capitals ____________________________

Address ______________________________________________________________

Postcode __________________ Contact telephone number __________________

Please return by Friday 17 August 2007 to:

Fareham Borough Council, Parks & Open Spaces, FREEPOST Fareham PO16 7BR

The personal information you provide will be treated with the strictest confidence and held for a period of no more than five years for the purpose of these activities, promotion of related events and the mailing of associated material. Should you not wish to receive such information, then please tick.

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*Fareham in Bloom children’s art competition entry 2006*
A Day in the Life...

of a Customer Service Adviser

by Natalie Swanston

As a Customer Service Adviser for Fareham Borough Council I’m based on the ground floor of the civic offices and am the first point of contact for all the Council’s customers. I’m involved with solving a wide range of enquiries on main reception, the telephones and in the cash office.

8.35am I arrive at the office. I’m working in the cash office this morning so I log on and get ready to open the shutter for 8.45am. My tray has lots of payments to process, mostly cheques that have come into the Council by post so I get started on inputting these.

8.55am My first customer arrives at the cash office to pay his Council Tax. I process his payment. He also asks if he can pay by Direct Debit in future so I hand him a form to complete.

10.20am I carry on processing the payments in my tray. A customer arrives at the window and she’d like to check if she can renew her Travel Tokens. I double check on the computer and she is due for a renewal. I ask her to sign her renewal form and issue her with a new set of tokens.

12.30pm My colleague comes in to take over in the cash office for the afternoon. I close my shutter and start to cash up my till.

1.00pm I grab a sandwich from the staff canteen.

2.25pm My colleague on reception calls me over for assistance as there is a queue. There is a large Planning meeting today and we need to sign everybody into the building.

2.45pm A customer arrives who would like a Fareham Bus Pass. I check her ID to see if she’s over 60 and ask her to complete the application form. I then process her application on the computer, take her photo and print the pass. She’s very pleased at how quick the process is.

3.55pm I check the voicemail to see if there are any messages. There are eight messages from people requesting application packs for job vacancies in the Council. I process the letters on the computer and send the packs out.

4.30pm I receive an email from a customer reporting fly tipping in Stubbington. I process his enquiry and the details are passed to the Street Cleansing Department to action. I reply to him, giving his case reference number.

5.05pm Last email of the day. A customer would like some advice on what they can recycle in their blue bin. I respond to her email but also send some leaflets in the post to her.

5.15pm Time to go home.
Mayor of Fareham 2007-2008, Councillor Katrina Trott

Katrina and her husband Peter (Mayor’s Consort) have lived in Fareham since 1970. Married in 1969 they have two sons, Russell who lives in Japan and Gareth who lives in Eastleigh. Teaching mainly in Fareham secondary schools, Katrina retired in 2003 in the same year that Peter retired from the Royal Navy after 38 years service. They are both proud of their strong links with HMS Collingwood.

First elected as a Fareham Borough Councillor in 2002, Katrina has served on the Housing Review Panel, Planning and Transportation Review Panel and the Standards Committee. She has a keen interest in young people and involving them in caring for the environment. As a governor of Harrison Primary School, she has helped youngsters produce a Travel Plan and Environmental Improvements.

During their Mayoral Year, Katrina and Peter look forward to meeting many residents and visitors to the Borough and raising money for the Mayor’s charities for 2007/08, which are:

**KIDS:** Working for disabled children, young people and their families.
Locally based at Delta House, Salterns Lane, Fareham. The Mayor is particularly keen to support their young carers’ project which provides back-up for those young people who are acting as carers.

**Naomi House Children’s Hospice** opened in June 1997 to provide respite care, terminal care and bereavement support for children and families from across the south of England. Celebrating its 10th anniversary this year, it is hoping to raise enough money to provide a young people’s unit. This will be in addition to the unit which already does so much to care for terminally ill children and their families.

**The Soldiers, Sailors, Airmen and Families Association (SSAFA) Forces Help** is the leading national charity committed to helping and supporting those who serve in our Armed Forces, those who used to serve, and the families of both. This charity provides help and support to many people within Fareham.

**“TEA & TALK IN THE TOWER”** For a number of years Mayors have held successful fund-raising tea-parties in the Mayor’s parlour on the 8th floor of the Civic Offices. The Mayor intends to continue this tradition and has arranged speakers for each of these events throughout the year – see programme below. Why not come along and enjoy the view from the 8th floor Council Chamber and Mayor’s Parlour? Listen to interesting speakers and enjoy a cup of tea and cakes for only £3 from 2.30pm on a Thursday of each month.

**14 June** KIDS, SSAFA and NAOMI HOUSE introduce the Mayor’s Charities.
**2 Aug** Paul King; Punch & Judy Man. Bring your children along.
**13 Sept** Jennie Rayment; “Trials and Tribulations of a Travelling Nipper & Tucker” Patchwork and Quilting (Octagon Lounge, Ferneham Hall)
**11 Oct** Madeline Close from North Wallington; “Our Working Relationship, My Guide Dog and I”.

**SOME FUTURE FUND-RAISING EVENTS**
**23 June - Midsummer Meander**
A walking treasure hunt beginning and ending at The Cob & Pen, Wallington. Start 5pm finishing with a BBQ.
**22 July - “Pimms on the Lawn”**
Games and nibbles at 230 Botley Rd, Burridge.
**8 Sept - Clay Pigeon Shoot**
Tipner Range, Portsmouth.
**13 Oct - Barn Dance**
Portchester Community Centre.

For more information please contact: 01329 310389 or 01489 570774
Letters

Contact us...

Do you want to ‘air your views’ or do you have a question about a Borough matter that concerns you? Or some useful tips to share with other readers? If so, Fareham Today would like to hear from you, email: publicity@fareham.gov.uk or write to: The Editor, Fareham Today Magazine, Fareham Borough Council, Civic Offices, Civic Way, Fareham PO16 7PU. The star letter will receive a pair of cinema tickets for use at Ferneham Hall.

Memories of Ferneham Hall for its 25th anniversary

Dear Fareham Today

“Is it that long ago?”. I am attaching a photo of my then wife (since died) at Ferneham Hall, talking to the Radio Solent presenter (Richard Cartridge). I had won tickets to the first show, with Cilla Black, on ‘Radio Solent’. We went to the stage door afterwards, and got Cilla’s autograph!

Malcolm Raquet, by email

Dear Fareham Today

My name is Eddie Bance and I was the original stage manager at Ferneham Hall. I was employed approximately one year before the hall was opened and I stayed for 5 years.

I remember the opening day, talking to the “Duchess of Kent” and being interviewed by Richard Cartridge on Radio Solent. I remember only too well Cilla Black and her husband Bobby, Harry Secombe, Frankie Vaughan, Sasha Distel, The Dooleys, Shawaddywaddy, Leslie Crowther, Big Daddy, Lenny Henry, Dana, Ruby Murray, Little and Large, Sad Cafe, John Martyn, Bob Monkhouse, The Platters and a plethora of amateur shows, in fact too many shows to list!

If you have any memories of Ferneham Hall we’d love to hear from you.

Dear Fareham Today

Having now got into a routine for my waste disposal, I thought you might be interested in what I do:

Orange peel placed in ‘Peely Bin’, which has been lined with an empty bread plastic bag. Later used tea bags are added, followed by coffee filter and grounds and shredded unwanted personal mail. Then empty foil lined milk packets flattened and placed in the rubbish bin. Empty plastic milk containers and plastic drink bottles rinsed for the blue top bin, caps discarded to rubbish bin.

Potato peel and vegetable trimmings and leftover greens added to ‘Peely Bin’. Tins rinsed and flattened, junk mail and newspapers placed in the blue top bin.

And now we come to the ‘man’s job’! The contents of the ‘Peely Bin’ are taken to the compost bin, the cover is gently removed to reveal every surface is covered with hundreds of earthworms. There has been a constant battle between us for the last 18 months. I try to fill the bin, they try to empty it. At the moment honours are even and the bin stays half full.

I have used some of the compost produced. It is very fine, almost like soot. I have to put it in shallow trays for a few weeks to allow the weed seeds to germinate and be uprooted. After that I mix half and half with potting compost and my seedlings thrive.

Tom Savage, by email

Dear Mr Savage,

Thank you for your very interesting account on your waste disposal, it’s great to hear that you’ve made it part of your daily routine. You can take plastic milk bottle tops to the ‘Green Genie’ collection point in Fareham Shopping Centre or to Everett’s chemist in Titchfield.

You may also be interested to know that you can now cancel the paper version of the Yellow Pages by tel: 0800 671444 and then use www.yell.com

All readers: If you’re interested in composting visit: www.recyclenow.com/compost/ tel: 0845 077 0757 or contact the Customer Service Centre for a leaflet.
### JUNE

<table>
<thead>
<tr>
<th>Date</th>
<th>Time</th>
<th>Event Description</th>
<th>Price</th>
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<tbody>
<tr>
<td>Mon 11</td>
<td>19:30</td>
<td>Gervase Phinn</td>
<td>£14.50</td>
</tr>
<tr>
<td>Wed 13</td>
<td>19:30</td>
<td>Phantom and The Musicals</td>
<td>£17.50, £17 &amp; £16</td>
</tr>
<tr>
<td>Thu 14</td>
<td>14:00 &amp; 19:30</td>
<td>Film: The Departed (18)</td>
<td>Matinée £3 (£2.50 Leisure Card) Evening £4 (£3 Leisure Card)</td>
</tr>
<tr>
<td>Fri 15</td>
<td>19:00</td>
<td>SNAP Dance Night</td>
<td>£5</td>
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<tr>
<td>Sat 16</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Thu 21</td>
<td>19:30</td>
<td>London Welsh Male Voice Choir</td>
<td>£18</td>
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<tr>
<td>Sat 23</td>
<td>19:30</td>
<td>Xposed Productions: Movies in Motion</td>
<td>£12 (£9 concessions)</td>
</tr>
<tr>
<td>Sat 23</td>
<td>10:30</td>
<td>Film: Happy Feet (U)</td>
<td>£1.50</td>
</tr>
<tr>
<td>Sun 24</td>
<td>15:00 &amp; 18:00</td>
<td>Toppers Theatre School presents: Top That</td>
<td>3pm - £7 (U16s/Over 60s £6) 6pm - £9 (U16s/Over 60s £8)</td>
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<tr>
<td>Wed 27</td>
<td>19:30</td>
<td>Innuendo Theatre Group’s amateur production of: We Will Rock You</td>
<td>£10 (£9 concessions)</td>
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<tr>
<td>Fri 30</td>
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### JULY

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<tr>
<th>Date</th>
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<tbody>
<tr>
<td>Wed 4</td>
<td>19:30</td>
<td>Bernard Manning</td>
<td>£17.50, £17 &amp; £16</td>
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<tr>
<td>Fri 6</td>
<td>19:30</td>
<td>Dickie Bird</td>
<td>£15</td>
</tr>
<tr>
<td>Sat 7</td>
<td>19:30</td>
<td>Havant Symphony Orchestra</td>
<td>£16, £13.50, £10.50 &amp; £6 Students half price, U16s £1</td>
</tr>
<tr>
<td>Fri 13</td>
<td>19:00</td>
<td>Falklands Tribute The Royal Air Force Squadronnaires with special guest speaker Simon Weston OBE</td>
<td>£10</td>
</tr>
<tr>
<td>Wed 18</td>
<td>19:30</td>
<td>Southdowne Musical Society presents: Showstoppers II</td>
<td>£8</td>
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<tr>
<td>Sat 21</td>
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<tr>
<td>Mon 23</td>
<td>13:00</td>
<td>Brum and the Big Blue Diamond Mystery</td>
<td>£8.50 (Supersaver 4 tickets £32)</td>
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### AUGUST

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<tr>
<th>Date</th>
<th>Time</th>
<th>Event Description</th>
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<tbody>
<tr>
<td>Sun 5</td>
<td>14:00</td>
<td>The Sooty Show</td>
<td>£8.50 (Supersaver 4 tickets £32)</td>
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<tr>
<td>Wed 8</td>
<td>14:30 &amp; 19:30</td>
<td>STP Musicals presents: High School Musical</td>
<td>£10 (U16s/Over 60s £8)</td>
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<tr>
<td>Fri 10</td>
<td>19:30</td>
<td>Country Legends</td>
<td>£14 (£13 Leisure Card, U16s £7)</td>
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<tr>
<td>Thu 16</td>
<td>19:30</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Sun 19</td>
<td>14:30</td>
<td>Central Band of the Royal British Legion</td>
<td>£8.50 (U16s/Over 60s £7.50)</td>
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**NB** Details may be subject to change. For a full list of what’s on at Ferneham Hall and to book your seats, please contact the box office, tel: 01329 231942, email: boxoffice@fareham.gov.uk or to book online visit: www.fareham.gov.uk/fernehamhall

This year Ferneham Hall celebrates its 25th anniversary. A display of memorabilia is open to the public to view, reminisce and even add memories too. For more information contact Paul Butler, tel: 01329 824864 or email: pbutler@fareham.gov.uk